MANAGING THE LIONS AND ELEPHANTS: WORKING WITH EXECUTIVES AND IN-HOUSE COUNSEL DURING THE LITIGATION PROCESS

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OVERVIEW

- > Managing your executive team's expectations
- > Corporate polices/guidance regarding litigation
- > Dispute avoidance and role of alternative dispute resolution
- > Preparing executives for deposition and trial testimony
- >Wrap-up
- > Q&A



> Corporate polices/guidance regarding litigation

- Are there/should there be corporate policies/guidance regarding litigation?
 - Generally/specific types of litigation?

>What comprises management?

- C-level?
- General counsel?
- Remote office managing directors?
- Supervisory staff?
- Board?



> Nature of matter

- Threatens company existence
- Significant contract, IP and regulatory matters
- Defense against annoyance suits
- Criminal matters
- Affirmative litigation to achieve important goals or to protect valuable assets

> Nature of company

- Multi-national company
- Multifaceted national company
 - Multiple offices, divisions and/or subsidiaries
- Single office company



- >What is role of management regarding litigation?
 - Who establishes policy, guidance, strategy and budgets?
 - How much is/should management be involved in litigation?
 - What are the drivers?
 - Different types of cases?
 - Who manages/decides settlement?
 - Who manages public relations and who is spokesperson?
 - Dealing with challenging management or board?



> What is role of in-house and outside counsel in litigation?

- How does/should in-house counsel engage with management?
- How does/should outside counsel engage with management?
- Direct engagement cases vs. insurance cases?
- Handling litigation in-house versus through outside counsel?



> How to manage what management needs/wants to know about litigation

- Nature of case
- Details of case
- Public relations
- Status
- Problems/issues
- Expense vs. budget
- Case gone wrong
- Involved executive
- Board involvement
- Results
- Settlement
- Appeal of adverse ruling



>Addressing the problem situations

- Adverse rulings
- Adverse facts
- Adverse testimony
- Problem witnesses
- Executive involvement target, involved in acts
- Blown budget
- Intra-company litigation
- Criminal matters



- > Are there/should there be lessons learned sessions resulting from litigation?
 - What circumstances?
 - Who involved?
 - Formal process/informal process?



DISPUTE AVOIDANCE & ALTERNATIVE DISPUTE RESOLUTION

DISPUTE AVOIDANCE & ALTERNATIVE DISPUTE RESOLUTION

- > Does/should company undertake dispute avoidance efforts?
 - Per policy/ad hoc?
 - How is management involved?
 - In what context and if so how?
 - Regulatory compliance
 - Employment
 - Contracts/agreements
 - Customer relations
 - Other
 - When do these efforts make a difference, if ever?



DISPUTE AVOIDANCE & ALTERNATIVE DISPUTE RESOLUTION

- > Does/should company have policy/practice regarding ADR
 - How developed?
 - What circumstances?
 - Who decides?
 - Types?
 - Mediation
 - Arbitration
 - Management involvement in ADR process



- > Litigation training for executives?
- >When to involve the executive?
 - Investigation
 - Interrogatories
 - Document production
 - Trial



> Fact investigation – interviews

- Before or during deposition preparation?
- Who conducts?
- Upjohn admonition approach
- Separate counsel
- Reports to management
 - How much information?
 - Problem executive
 - Investigated executive
 - Former executive



- > Management involvement in case strategy
 - Message
 - Company representative
 - -30(b)(6) witnesses



- > Deposition preparation and deposition of company executives
 - Roles of in-house and outside counsel
 - Who conducts preparation?
 - Training an executive to be a good witness
 - Senior executive in the hot seat
 - Former executives
 - Reports to management
 - Who needs to know and what do they need to know?
 - Problem witness
 - Adverse facts



>Trial preparation and trial

- Management role in deciding to go to trial
- Management role in trial strategy
- Company representative
- Preparing the executive
- Preparing management
- Reports to management
- Role of in-house counsel vs. outside counsel
- Controlling public relations
- Settlement

> Criminal matters

Avoiding the traps

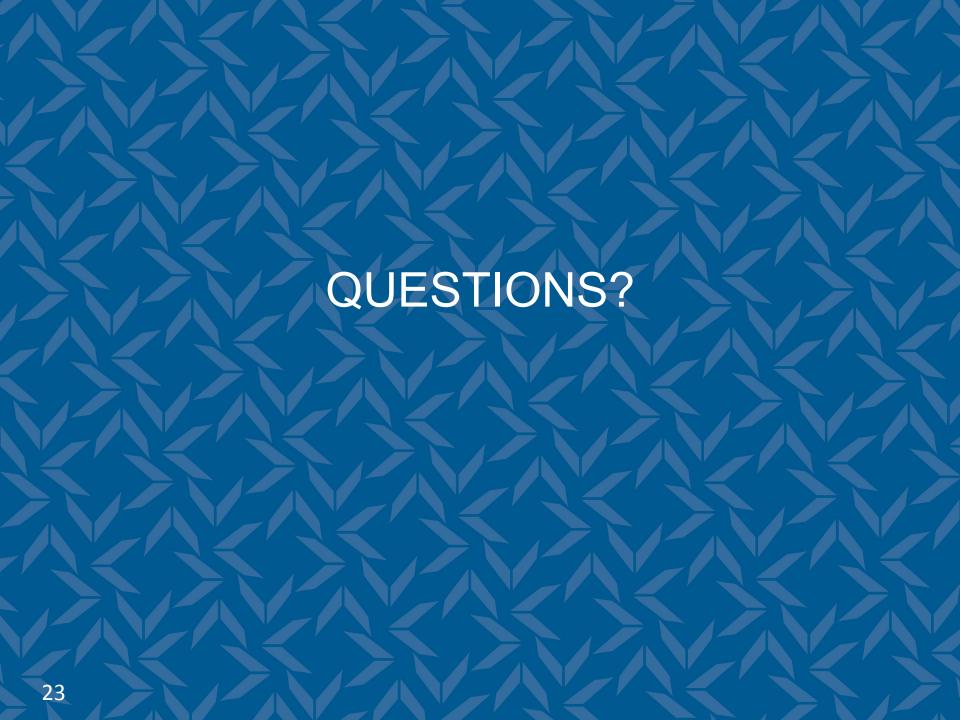


FINAL THOUGHTS 21

FINAL THOUGHTS

- >At the end of day, what matters to management?
- >Lessons and advice to colleagues about what works best





> Slide 3: Overview

Jeff Levinson,

Managing the Corporate Legal Department: How to Create Plans, Develop Processes, and Lead the In-House Legal Team, 95 Corporate Practice Series (BNA).

<u>A LITIGATION MANAGEMENT MODEL FOR CORPORATE COUNSEL</u>, 41 No. 8 Prac. Law. 55 (1995).

Slide 5: Managing expectations - corporate policies/guidance regarding litigation and what comprises management

Robert L. Nelson & Laura Beth Nielsen, COPS, COUNSEL, AND ENTREPRENEURS: CONSTRUCTING THE ROLE OF INSIDE COUNSEL IN LARGE CORPORATIONS, 34 Law & Soc'y Rev. 457 (2000)

E. Norman Veasey,

SEPARATE AND CONTINUING COUNSEL FOR INDEPENDENT DIRECTORS: AN IDEA WHOSE TIME HAS NOT COME AS A GENERAL PRACTICE, 59 Bus. Law. 1413 (2004).

Omari Scott Simmons & James D. Dinnage, INNKEEPERS: A UNIFYING THEORY OF THE IN-HOUSE COUNSEL ROLE, 41 Seton Hall L. Rev. 77 (2011).



> Slide 6: Managing expectations – nature of company

Classification and Kinds of Corporations, 1 Fletcher Cyc. Corp. § 49 (2017).

> Slide 7: Managing expectations – what matters, to whom and why

Jerry M. Custis, Esq., <u>Litigation Management Handbook § 10:1</u>, (2017). This chapter covers the management of settlement negotiations in litigation cases. What happens in the negotiation arena can be strongly bolstered by thoughtful advanced planning.

> Slide 8: Managing expectations – what is role of in-house and outside counsel in litigation

Robert L. Haig, <u>PARTNERING AT TRIAL BETWEEN IN-HOUSE AND OUTSIDE COUNSEL</u>, 66-DEC N.Y. St. B.J. 27 (1994).

Scott D. Nader, <u>MANAGING LITIGATION FROM THE INSIDE OUT</u>, 26 No. 4 ACC Docket 14 (2008).

Jerry M. Custis, Esq., <u>Litigation Management Handbook § 7:1</u>, (2017). This chapter deals with managing active litigation cases, both from the standpoint of outside lead counsel and inhouse counsel.





> Slide 9: Managing expectations – how to manage what management needs

E. Norman Veasey & Christine T. Di Guglielmo, <u>The Tensions, Stresses and Professional Responsibilities of the Lawyer for the Corporation</u>, 62 Bus. Law. 1 (2006).

> Slide 10: Managing expectations – addressing the problem situations

Source: <u>Corporate Counsel Guidelines</u> by John K. Villa, Chapter 5. Overseeing Corporate Criminal Investigations and Litigation

Section: § 5:7. Retaining outside counsel—Counsel for the corporation

Cite: 2 Corporate Counsel Guidelines § 5:7 (2017)

> Slide 14: Dispute avoidance and Alternative Dispute Resolution

Corporate Counsel's Guide to Alternative Dispute Resolution Techniques (2017).

Todd B. Carver, <u>ADR – A Competitive Imperative for Business</u>, 59-OCT Disp. Resol. J. 67 (2004).





> Slide 17: Preparing executives for deposition and trial testimony – fact investigation

Article: A Renewed Emphasis on Upjohn Warnings, by Lee G. Dunst, Esq., and Daniel J.

Chirlin, Esq.

Source: The Lawyer's Brief -- March 25, 2010

Cite: 40-06 The Lawyer's Brief Article II

> Slide 18: Preparing executives for deposition and trial testimony – management involvement in case strategy

Taking and Defending Rule 30(b)(6) Depositions for Young Lawyers, Carlton Fields, https://www.carltonfields.com/taking-and-defending-rule-30b6-depositions-for-young-lawyers-03-30-2012/ (last visited Jul. 10, 2018).

Fed. R. Civ.P. 30(b)(6)



> Slide 19: Preparing executives for deposition and trial testimony – deposition preparation and deposition of company executives

Treatise: Successful Partnering Between Inside and Outside Counsel by Christopher J. Pardi

and Brian S. Westenberg

Section: § 61:30 Legal issues regarding apex depositions

Cite: 4 Successful Partnering Between Inside and Outside Counsel § 61:30

Article:

Use Apex Doctrine to Protect High-Level Corporate Execx from Unnecessary Depositions by

Christopher M. Tauro, Esq., and Kip J. Adams, Esq.

Publication: Federal Discovery New -- February 2013 - Volume 19, Issue 3

Cite: 19 No. 3 Fed. Discovery News 1

Working Papers (sample language for counsel): Upjohn Warning Examples

Source: BNA

Portfolio 95: Managing the Corporate Legal Department: How to Create Plans, Develop

Processes, and Lead the In-House Legal Team

Cite: Jeff Levinson, *Managing the Corporate Legal Department: How to Create Plans, Develop Processes, and Lead the In-House Legal Team*, 95 Corporate Practice Series (BNA).





> Slide 20: Preparing executives for deposition and trial testimony – trial preparation and trial

Article:

Avoiding Traps for the Unwary: Corporate Representative Depositions and Proportionality by

Carter E. Strang and Giuseppe W. Pappalardo

Source: In-House Defense Quarterly – Winter 2017

Cite: 12 No. 1 In-House Def. Q. 44

